



Thank you for shopping at David Dyer Saddles. Your order has been carefully packaged, but please take a minute to check the items received are correct.

To return or exchange an item simply complete this returns form and enclose it in your parcel and take it to the post office. We have a 14 day returns policy on all our products and offer free exchanges for customers in the UK.

Please be aware for refunds, the goods must be returned to us in the original packaging, unsoiled, within 14 days. Please be especially careful with Acavallo products, these are mostly a sticky material and cannot be returned if soiled for bio security reasons. Once the refund has been processed, you will receive a refund, less the original postage costs. Refunds and exchanges cannot be made before we receive the returned goods.

In the rare event of faulty goods please return them for our immediate inspection.

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**Name:** .....

**Order ID:** .....

**Reason for Return:**

.....  
.....  
.....

**Please tick below:**

<b>Replace</b>	<input type="checkbox"/>	<b>Exchange</b>	<input type="checkbox"/>	<b>Refund</b>	<input type="checkbox"/>
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**Items Returned:**

.....  
.....

*Please rate our customer service:*

<b>Excellent</b>	<b>Good</b>	<b>Satisfactory</b>	<b>Poor</b>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Comments:**

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.....  
.....

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**Return Address:**

**RETURNS DEPT**  
David Dyer Saddles Ltd,  
Jenda House  
Cray Road,  
Sidcup,  
Kent  
DA14 5DP